

Frequently Asked Questions

OGC Gas Fire Pits & Fire Tables

Can I use my OGC fire table on a wood deck?

Yes, all OGC fire pits & fire tables are ok to use on a wood deck. OGC Crystal Fire Burners are UL tested and listed. These burners are used in all of our outdoor fire pits. They are ok to use on concrete patios, wood decks, composite decks, etc.

Can they operate on propane or natural gas?

Yes, they can be operated on either full source. The majority of our fire tables come all set up for use with propane and do include a natural gas orifice that can be converted in the field. If converting to NG, a certified gas technician should do the installation. Some of our larger BTU burners and custom burners need to be specified for either LP or NG use. Please contact OGC for specific skus.

When I push in the black sparker I don't hear any sound?

Be sure to put in a AAA battery, + side facing out into the black sparker box. The push button can be unscrewed and the battery slid in. Connect the two wires running from the burner and you should hear the sparker and see a blue spark at the electrode.

What kinds of tools are needed for assembly ?

For specific products you should refer to the manual located here <http://www.outdoorrooms.com/support-fire-pits-fireplaces/>

Is media included with the fire tables?

Yes, we include Crystal Fire Gems, diamond color with each crystal fire burner (some exceptions on DIY burners, custom burners, etc). The glass used is a heat-tempered-tumbled glass gem. There are over 15 different glass media colors & shapes as well as lava rock and log set options. Check our accessories section for specific looks and colors!

Is a propane tank included with my fire table?

Propane tanks are not included with purchase.

Frequently Asked Questions

How many BTUs per hour are produced?

60,000 BTUs are produced per hour, LP or NG on the CF-20 & CF-1224. The CF-2424 & CF-1242 have options for 60,000 BTU orifices up to as high as 90,000. Some of our larger burners like the CF-30, CF-1242-L or WV-56-BLK can produce 110K BTUs and more.

How long will a 20lb tank last?

Typically you can operate for an average of 8 hours when burning the CF-20 or CF-1224 on high. The CF-2424 & CF-1242 will vary depending on which orifice is used.

Do I need to cover my Crystal Fire when not in use?

It is not mandatory to cover the Crystal Fire burner as it is designed to allow moisture to flow down through the bowl and the unit is constructed of materials to withstand outdoor exposure, however we do recommend covering if not using for extended periods as it will prevent any unwanted debris from falling onto the burner bowl. There are optional vinyl covers available.

What happens when it rains?

If the fire table is uncovered, water will drain through the gas port holes in the burner, into the burner neck below and out by the air shutter. Water will not build up in the burner, it will drain out the bottom.

What accessories are available with the fire pits/tables?

There are vinyl covers, glass guards, different colors and shapes of glass, lava rock, log sets. Check out our accessories area of the catalog for more info.

I have some specific questions on a product, where can I go to find this?

<http://www.outdoorrooms.com/support-fire-pits-fireplaces/> this link is a great source of information. You can also contact sales@outdoorrooms.com or call 1-866-303-4028.