Frequently Asked Questions

Outdoor Furniture

What is the furniture made of?

Our furniture is made from high-quality materials. The Empire and Naples Collections are constructed from powder-coated aluminum frames, assembled with stainless-steel hardware and finished in either padded-sling or resin wicker seating. The Balsam Collection is constructed from powder-coated steel framing and wrapped in resin wicker seating. We have a variety of cushions made in Sunbrella™ fabrics.

How do I clean the fabric?

Most stains can be cleaned with mild soap and warm water. Blot the affected area and try to remove the stain with the cleaning mixture. For more detailed instructions, please visit www.sunbrella.com.

Do I need to store my cushions from the rain and/or winter?

The furniture is built to withstand a variety of weather conditions. You can choose to store them inside if you prefer that they are clean and dry to use.

Is the furniture rust-resistant?

Yes due to the complete powder-coating process on the frames.

What is the warranty?

The product has a complete one year warranty for the original owner. Sunbrella™ brand fabrics are covered by a 3 year warranty.

